



West Berkshire Council Performance Report

Key accountable measures and activities 2014/15

Update: quarter two

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October 2014

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Purpose of this report

To provide an update on progress against the council's key accountable measures and activities at quarter two, 2014/15.

The key measures / activities within this report have been distilled from those routinely monitored and managed through individual service delivery plans to focus more singularly on those which are of particular importance / significance key in delivering the strategic objectives in the Council Strategy and to the ongoing work of the council as a whole. This report therefore:

- provides assurance to the Executive that the objectives laid out in the Council Strategy are being delivered;
- provides assurance to the Executive that areas of significance / particular importance are performing;
- acts as an early warning system, flagging up areas of significance / particular importance which are not performing - or are not expected to perform - as hoped;
 - and therefore ensures that adequate remedial action is put in place to mitigate the impact of any issues that may arise.

Conventions used in this report

Throughout the report we have used a RAG 'traffic light' system to report progress:

- ★ means we have either achieved / exceeded, or expect to achieve what we set out to do;
- ◆ means we are behind schedule, but still expect to achieve or complete the measure / activity by year end;
- indicates that we have not achieved, or do not expect to achieve, the activity or target within the year;

Indicators reported as 🕒 are annual indicators that can only be reported at a particular point in time – i.e. GCSE results or the road condition survey, whilst;

Indicators reported as ⌚ are where the quarterly data is unavailable or 📄 not provided at the time of print.

Where measures / activities are reported as 'red', an exception report provides (a) a description of why the measure / activity will not be achieved / completed, (b) the impact of not achieving, (c) the remedial action being taken to mitigate the impact of this as well as (d) the revised anticipated year end position.

In total, there are 53 key measures or activities which are appraised by the Executive through this reporting mechanism. In the report, these are aligned to the strategic priorities laid out in the Council Strategy.

The main body of the report presents these in more detail. Along with a description of the measure, the table also provides:

- *Column 2:* an indication of whether or not the council has direct / complete control over performance.
- *Column 3:* an indication of the impact on either, service users or the community more generally, should the measure not be achieved.
- *Column 4-6:* previous years' outturns and comparative performance
- *Column 7:* the current year's target.
- *Columns 8-9:* quarter 1 outturn and RAG rating.
- *Column 10:* and supporting commentary or volume data.

Comparative outturns

To complement monitoring progress in absolute terms, an indication of our comparative standing is provided. This will only relate to standardised, nationally reported measures and by default the data is compared to England as a whole. Outturns are presented in relation to quartiles, although in some cases it should be noted that a direct, national comparison is not possible as the measure is locally defined and monitored.

Because of the timescales involved in compiling, validating and publishing relative performance statistics, these are usually available 6-12 months in arrears. As such, the data we are able to use to compare our relative performance, will ordinarily relate to the previous year.

Summary of Performance

Across this reporting framework as a whole, 53 key accountable measures and activities are captured in total.

Education operates on an academic year basis and, as such, are developing their service delivery plan in time for the start of the new academic year in September 2014. However a suite of key accountable measures relating to attainment in 2014/15 are included in this basket of measures.

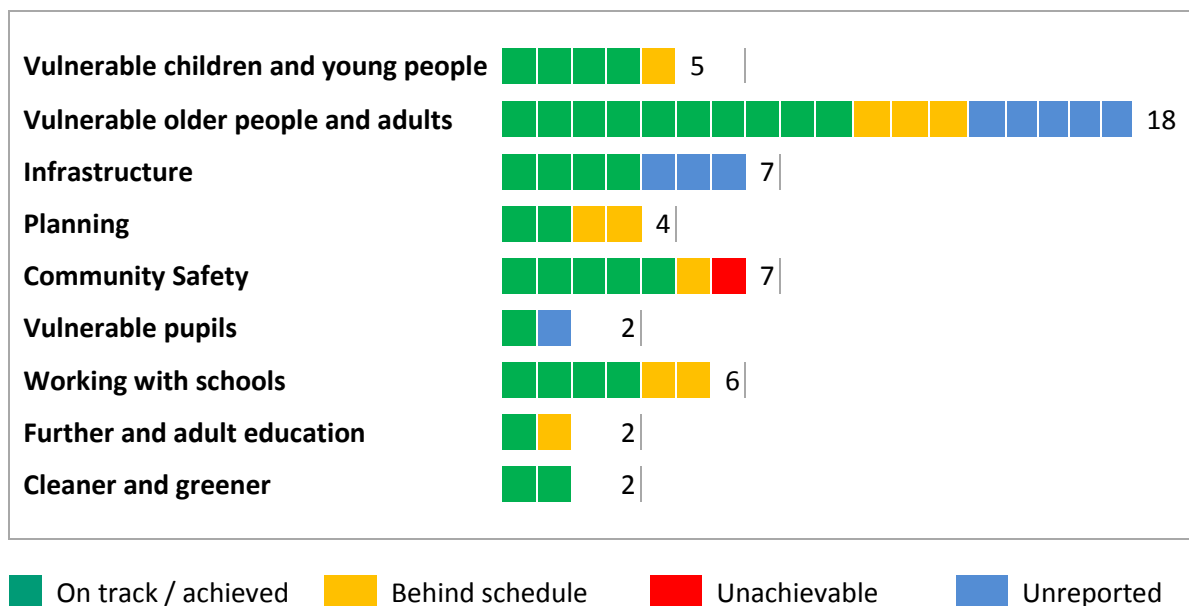
Of the 53 reported measures, outturns are available for 44.

- 33 are reported as 'green' – or are on track to be delivered / achieved by year end.
- 10 are reported as 'amber' – or behind schedule, or still anticipate being delivered / achieved by year end.
- 1 are reported as 'red' - or we have not achieved, or do not expect to achieve, the activity or target within the year.

The summary table below shows year end outturns by directorate.

Overview of performance outturns	2011/12	2012/13	2013/14	2014/15 (Q2)			
	YE	YE	YE	Overall	Comm	Env	Res
Green	27	45	36	33	20	8	5
Amber	0	0	1	10	7	3	0
Red	12	3	9	1	0	1	0
<i>Annual</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>3</i>	<i>1</i>	<i>2</i>	<i>0</i>
<i>Unavailable</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>6</i>	<i>5</i>	<i>1</i>	<i>0</i>
Total	39	49	47	53	33	15	5

This graph summarises the same data against the council's priorities.



The 10 measures reported as amber are listed below. (For more information on each of these measures, including detailed outturns, commentary and exception reports – please consult the main body of this report:

<i>List of reported amber measures / activities: Q22014/15</i>	<i>Service</i>	<i>Target</i>	<i>Q2 outturn</i>
Children and young people			
1. Child Protection cases which were reviewed within required timescales	Children's	99%	91%
Older people and vulnerable adults			
2. Proportion of repeat safeguarding referrals through the monitoring and review of protection plans	CCH&S	<8%	9%
3. Level of delayed transfers of care from hospital and those attributable to social care from acute and non-acute settings (ASCOF 2C Part 2)	ASC	4	5.3
4. % of people accessing a housing related support service who have been assessed as needing support who go on to achieve economic wellbeing by improving debt management skills	CCH&S	85%	84%
Planning			
5. 'Major' planning applications determined within 13 weeks.	P&C	60%	51% (P)
6. 'Minor' planning applications determined within 8 weeks.	P&C	65%	57% (P)
Community safety			
7. Work with the Environment Agency and other partners to deliver flood alleviation scheme in Eastbury	H&T	March 2015	Delayed
Working with schools			
8. KS1-2: Proportion pupils making 2+ levels of progress in Writing	Educ	93%	91.4 (P)
9. The number of schools judged good or better by Ofsted under the new Framework	Educ	63	57
Further and adult education			
10. The proportion of people aged 16-18 not in education, employment or training (NEET)	Educ	<3.4%	4.7%

Key accountable measures and activities - update on progress: Quarter 2 2014/15

<i>List of reported red measures / activities: Q22014/15</i>	<i>Service</i>	<i>Target</i>	<i>Q2 outturn</i>
Community safety			
1. Work with the Environment Agency and other partners to deliver flood alleviation scheme in Purley	H&T	August 2014	September 2014

Key accountable measures and activities 2014/15

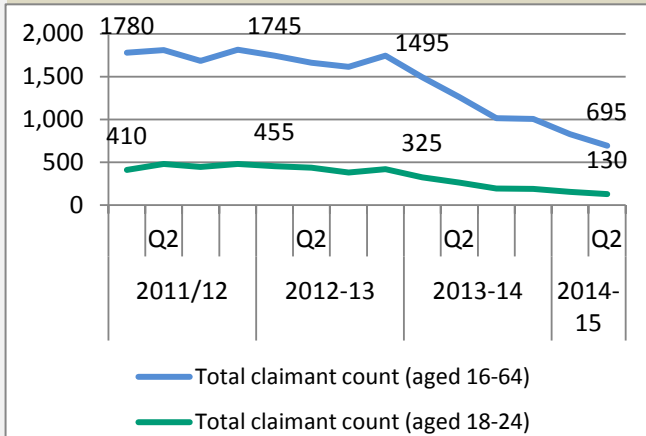
Quarter 2

Contextual and volume measures

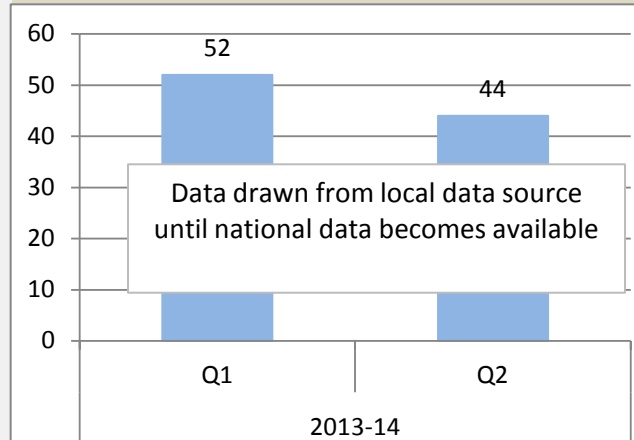
Economy

Q v Q
diff.

Total claimant count

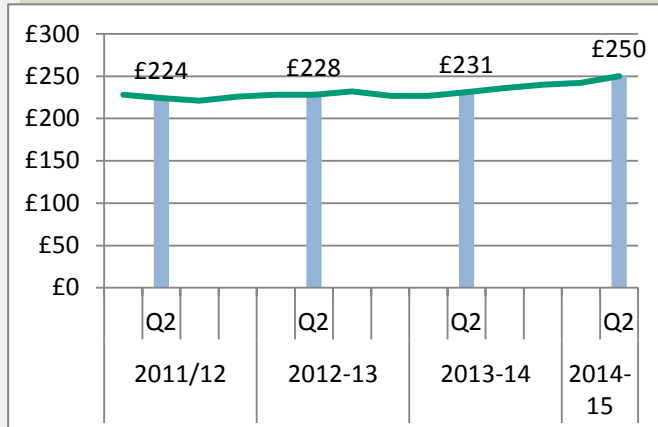


Nos. of people starting an apprenticeship in a West Berkshire business



Average house price (£k)

8%

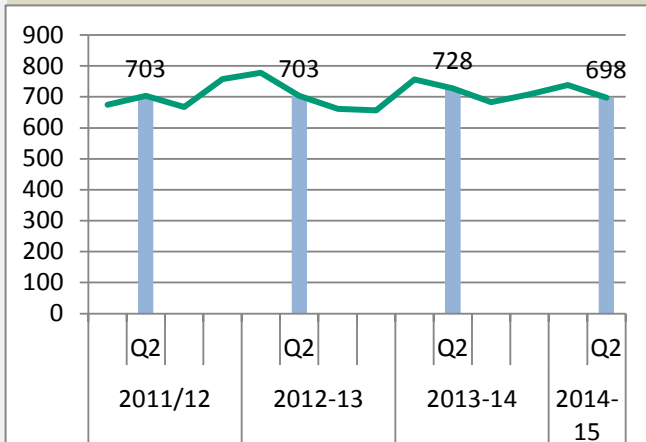


Economy

Q v Q
diff.

Total nos. of planning applications (Received)

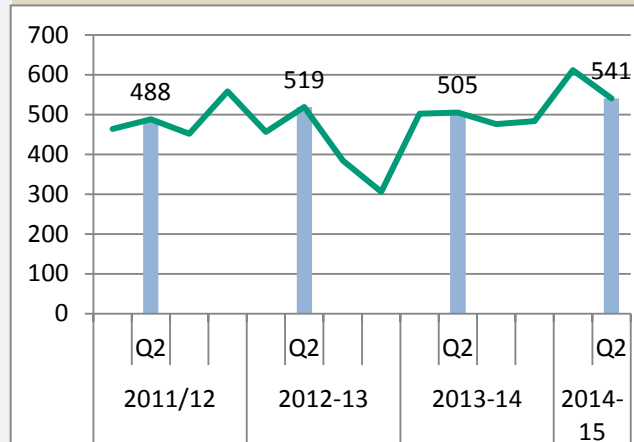
-4%



Nos. of local authority searches completed

Q v Q
diff.

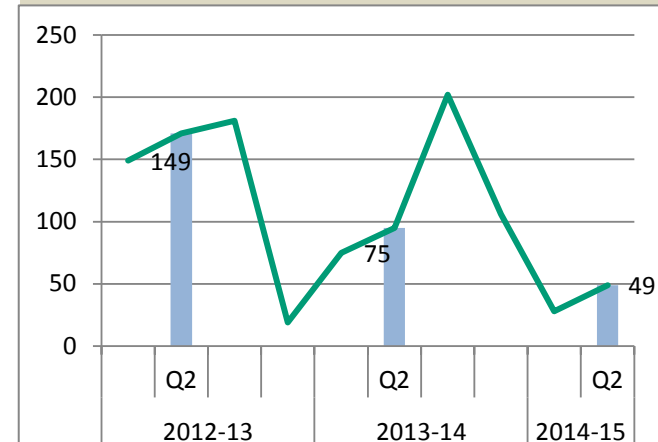
7%



Net change in the number of properties through new builds, splitting, merging and demolition.

Q v Q
diff.

-48%

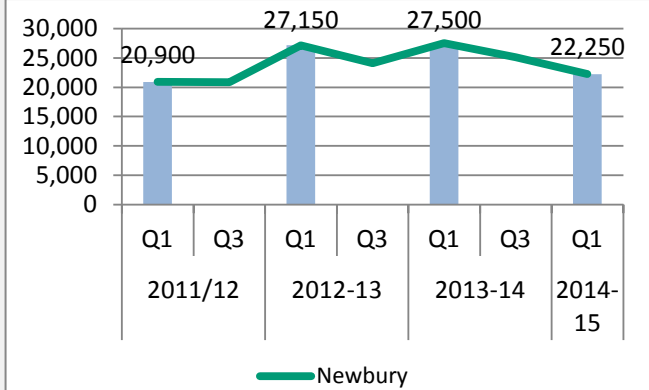


Economy

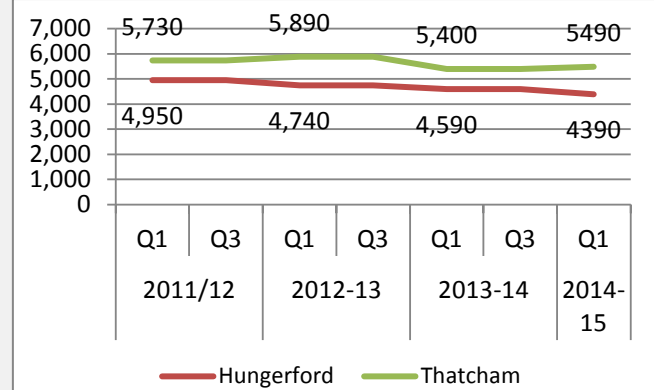
Q v Q
diff.

Newbury Town centre footfall
Sept '14 new counting method

-19%



Hungerford & Thatcham Town centre footfall

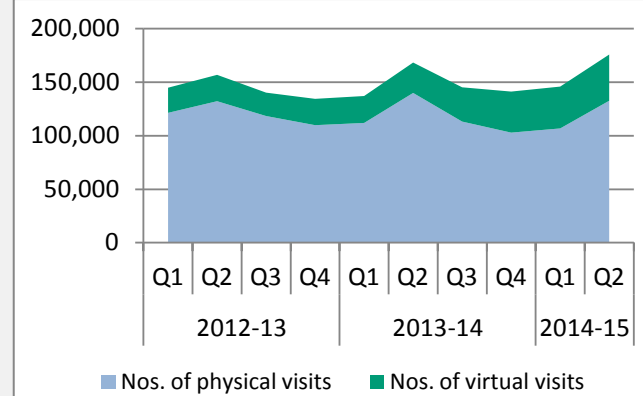


Culture and Leisure

Q v Q
diff.

Number of visits to library venues
(physical / virtual)

4%

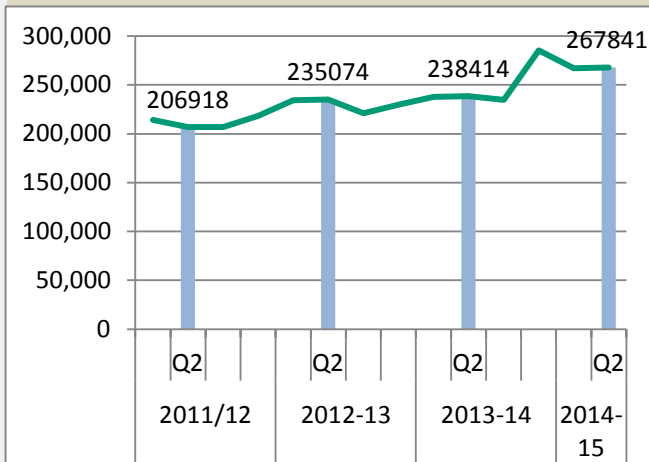


Culture and Leisure

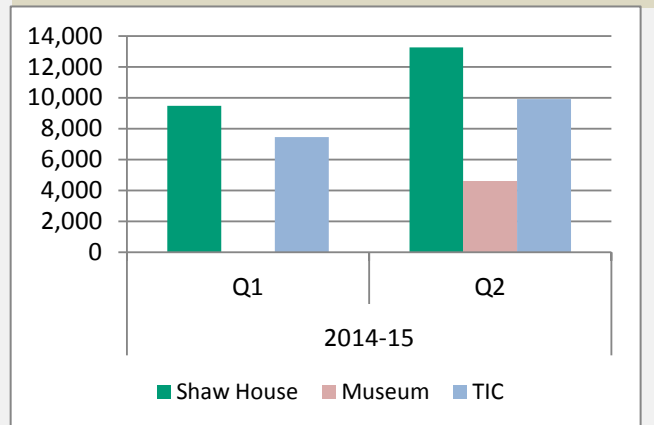
Q v Q
diff.

Number of visits to sports and leisure centres

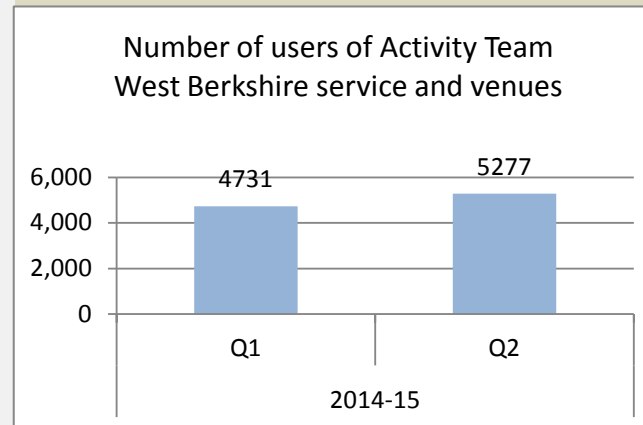
12%



Number of users of heritage venues (Shaw House, Museum and Tourist Information Centre) - Museum opened 25 August

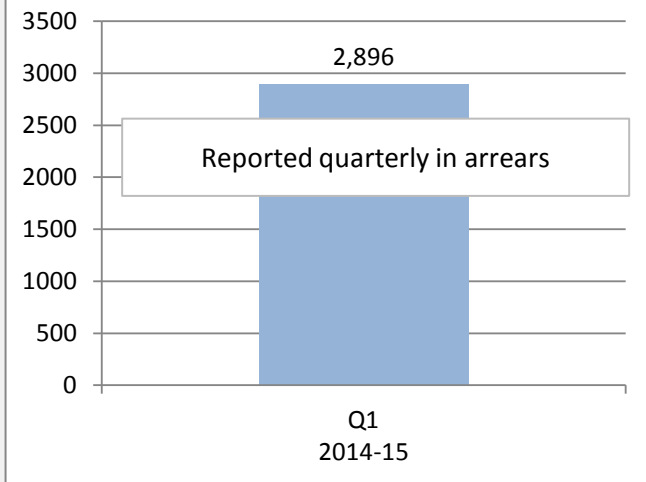


Number of users of Activity Team West Berkshire service and venues

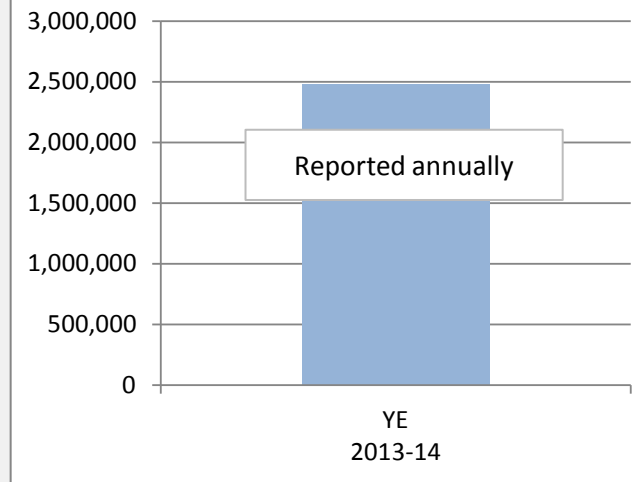


Transport

Number of permanent pot hole and edge of road repairs completed

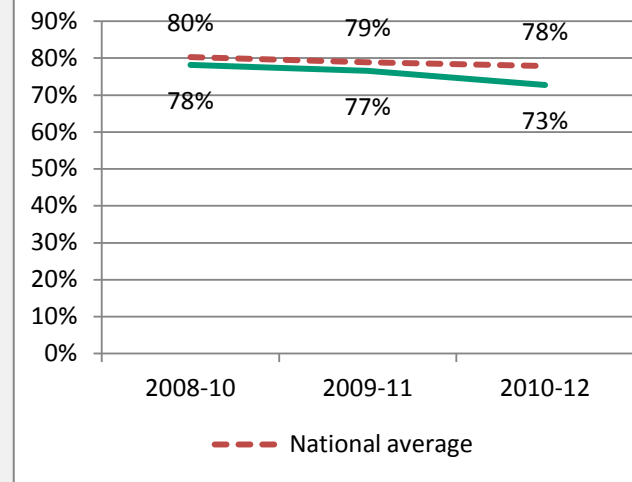


Number of bus passenger journeys commencing in West Berkshire



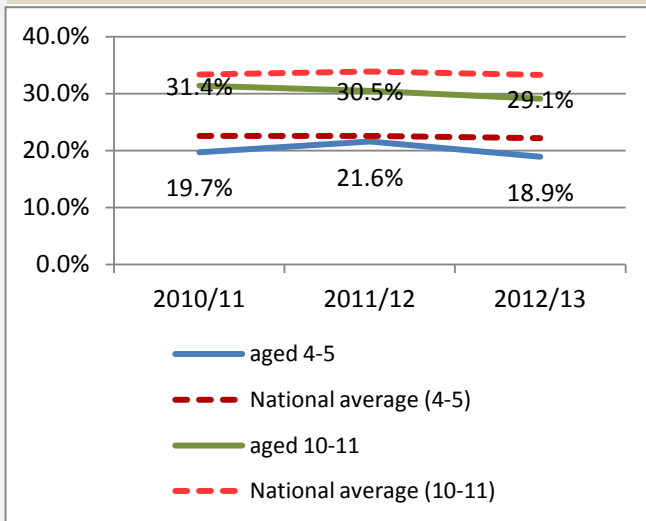
Health

Mortality rate of female under 75s from cancers considered preventable

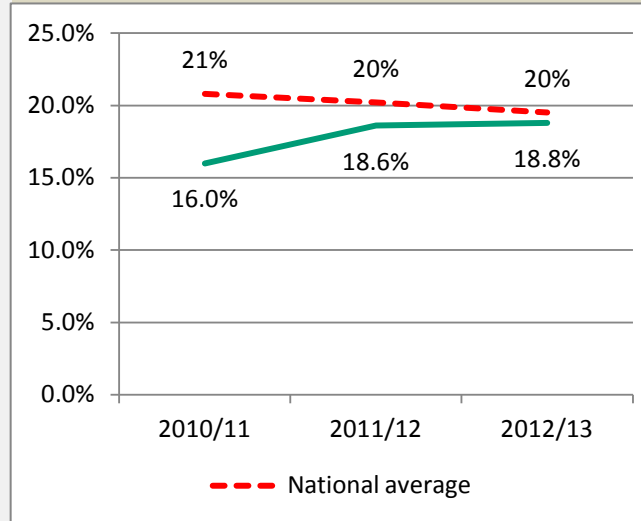


Health

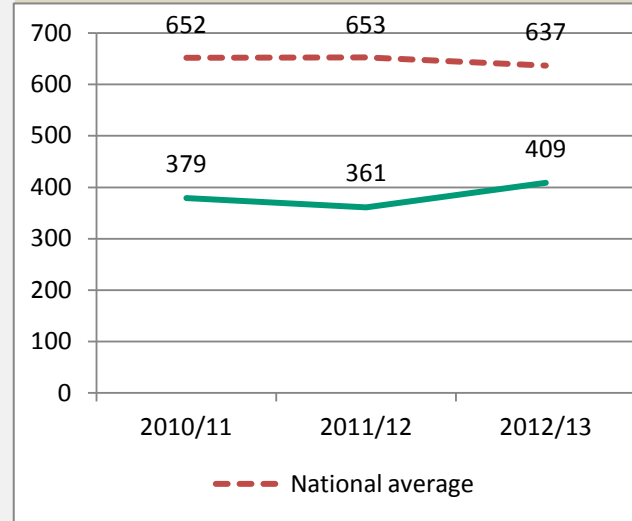
Prevalence of excess weight in children



Smoking prevalence in adult population



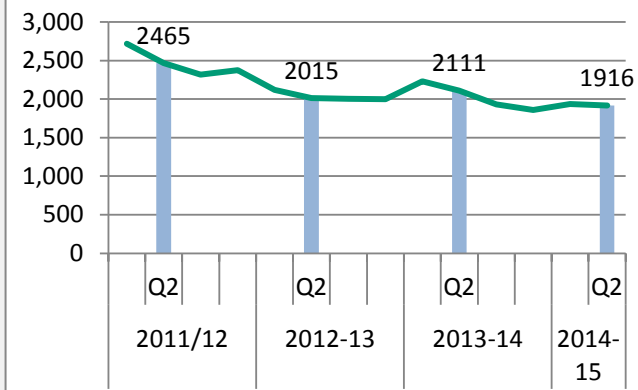
Nos. Alcohol related admissions to hospital (rate per 100,000)



Community safety

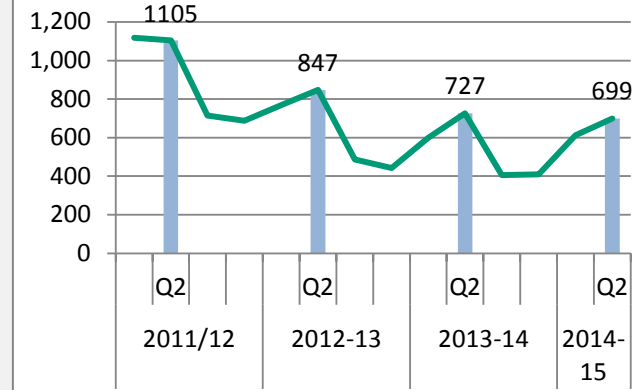
Nos. of crimes reported to Thames Valley Police (all)

Q v Q
diff.



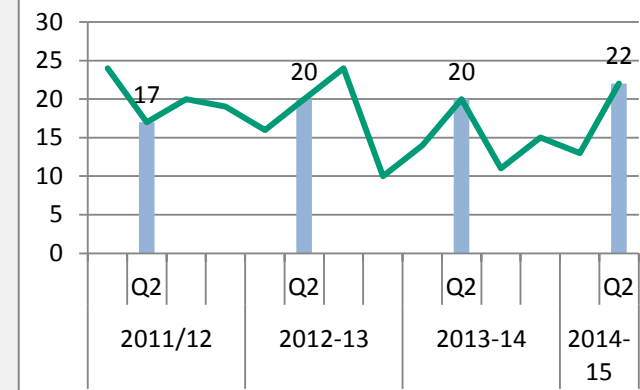
Nos. of ASB incidents reported to Thames Valley Police

-4%



Number of people killed or seriously injured on roads in West Berkshire (incl. Highway Agency roads)

*Reported a quarter in arrears.

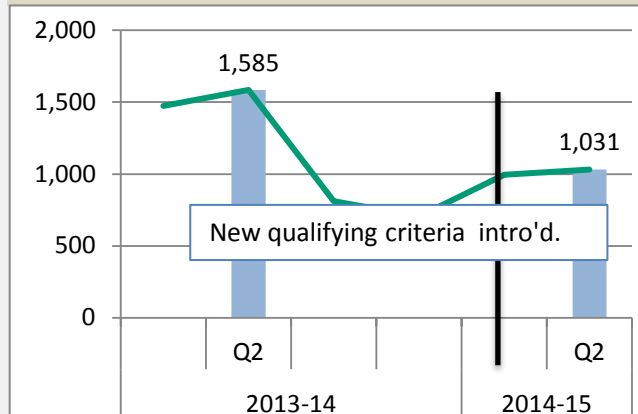


Vulnerable Adults

Nos. of live applicants on the Common Housing Register in the reasonable preference group

Q v Q
diff.

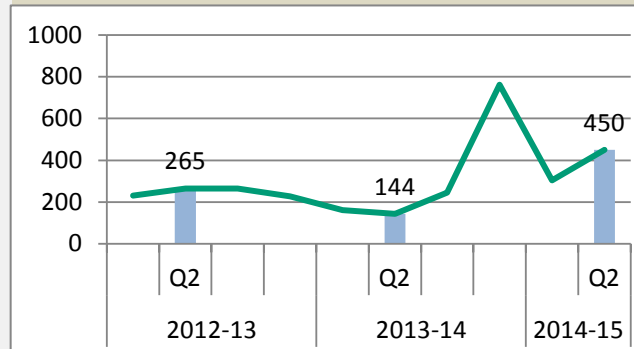
-35%



Number of welfare benefits assessments - adults
**Numbers have increased due to supporting people now being chargeable.

Q v Q
diff.

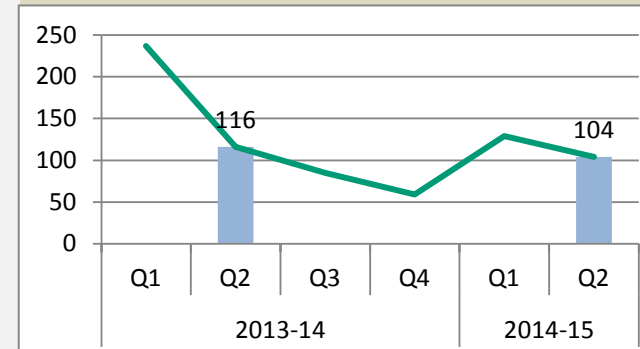
213%



Nos of Discretionary Housing Payments awarded

Q v Q
diff.

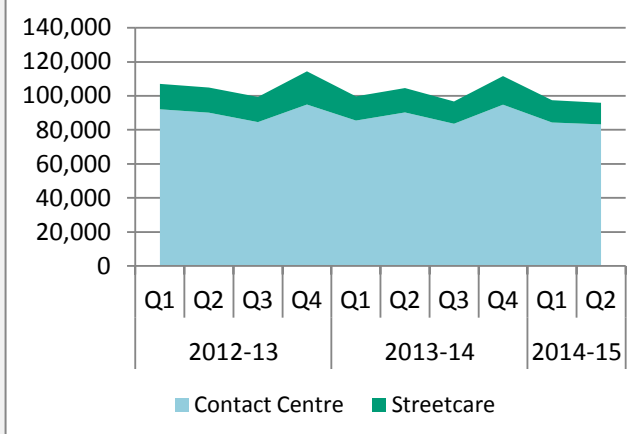
-10%



Communication

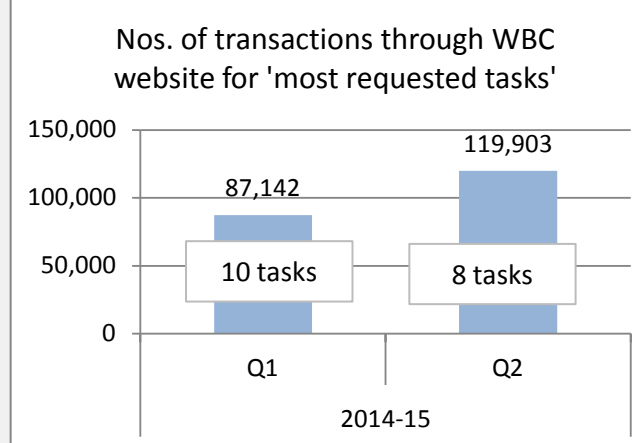
Q v Q
diff.

Contact centre and Streetcare enquiries



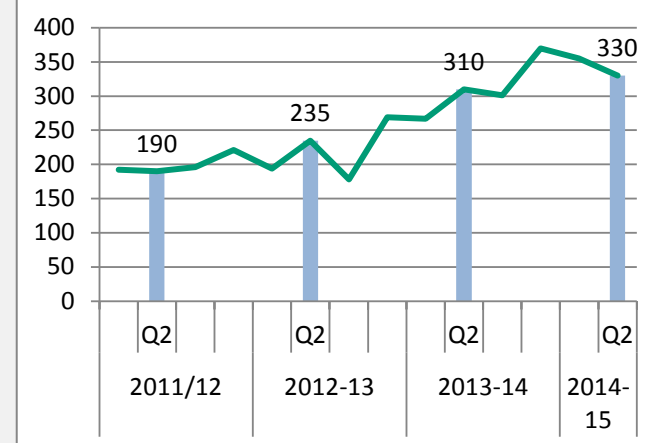
Nos. of transactions through WBC website for 'most requested tasks'

*Data from 19/07/2014 only.



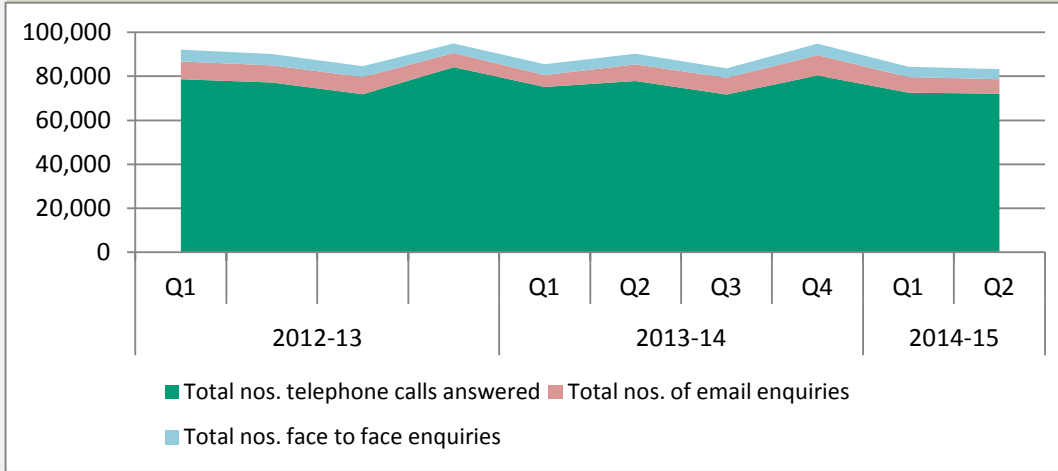
Nos. of Freedom of Information requests (received)

6%

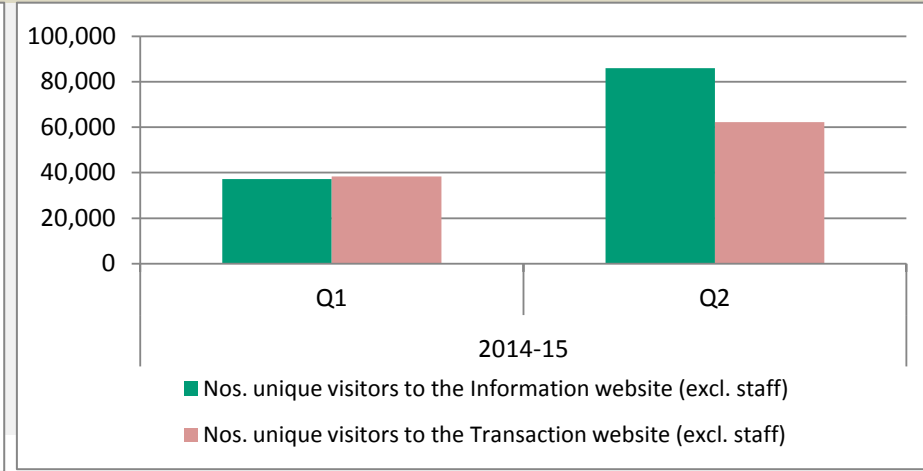


Encourage customers to 'Choose Digital'

Customer services



Visits to new WBC website - live on 19 May 2014.



Key accountable measures and activities 2014/15

Quarter 2

Exception reports

Environment:

John Ashworth / Mark Edwards	Highways and Transport				22 October 2014	RED	
Work with the Environment Agency and other partners to deliver flood alleviation scheme in Purley							
	Q1	Q2	Q3	Q4	Target	Polarity	Signific
RAG	◆	■			Aug '14		Medium
Qrtly outturn	On track	Complete					
YTD outturn							
Executive							
<p>REASON FOR RED:</p> <p>Complete in September 2014.</p> <p>As part of the Purley Flood Alleviation scheme the EA were responsible for gaining planning permission for the delivery of a flood alleviation bund to the rear of Wintringham Way. Following submission of the application, further clarification was required from WBC Planning due to inconsistencies in the documentation and drawings submitted. This caused a delay in the approval of the application and a subsequent delay in the construction start. Due to the intervention of the Highways and Transport Projects Team, working closely with WBC Planners the inconsistencies were ironed out and the drawings/design amended to gain planning approval. This resulted in only a 4 week delay to the programme which meant the scheme has been completed prior to the winter months.</p>							

Key accountable measures and activities 2014/15

Quarter 2

Performance outturns by strategic priority

2014/15 West Berkshire Council Key Accountable Report											
Measure / activity	Direct control	Impact	2012/13 qtile	2013/14 Year end outturn	2013/14 qtile	2014/15 target	Q1 RAG / outturn		Q2 (YTD) RAG / outturn		Supporting commentary
Caring for and protecting the vulnerable											
Children and young people											
To maintain a high percentage of (single) assessments being completed within 45 working days	Y	Medium	New measure	New measure	New measure	70%	★	91%	★	73%	YTD: 277 / 378
Looked after children cases which were reviewed within required timescales	Y	High	-	99%	-	99%	◆	98%	★	99%	Q2: 157 / 158 YTD: 311 / 315
Child Protection cases which were reviewed within required timescales	Y	High	1st	93%	TBC	99%	◆	84%	◆	91%	YTD: 84 / 92 There are ongoing recording issues in relation to CP Reviews, and lower performance is likely to be at least in part a reflection of this.
To maintain a low percentage of children receiving a child protection plan for a second or subsequent time within a 2 year period.	Y	High	4th	3%	TBC	<15%	★	9%	★	6%	YTD: 5 / 83
Maintain 85% of benefits assessments within 3 weeks of referral from Children's Services	Y	High	Local	95%	Local	90%	★	94%	★	96%	Q2: 124 / 128 YTD: 183 / 191
Older people and vulnerable adults											
Maintain overall satisfaction of people who use services with their care and support. (ASCOF 3A)	Y	High	104 / 149 3rd	58%	TBC	60%	⊙	Annual - Q4	⊙	Annual - Q4	
Increase proportion of service users with an eligible service receiving a SDS or direct payment (ASCOF1C, part 1)	Y	High	147 / 150 4th	42%	TBC	70%	⌘	data not available	⌘	data not available	The data required for Q2 is available in the RAISE data warehouse, however the reports to extract the data are being developed under the new Adult Social Care reporting framework SALT (Short and Long Term Services). Data cleansing work will be required as data quality issues are being identified. This data should be available in Q3.
Maintain the proportion of adults with a learning disability who live in their own home or with their family (ASCOF 1G)	Y	High	57 / 151 2nd	76%	TBC	77%	◆	76%	★	77%	
Maintain % of safeguarding alerts responded to within 24 hours.	Y	High	-	87%	-	90%	★	92%	★	93%	YTD: 240 / 257 Improvements in recording information delivered through focused work with staff.
Reduce the proportion of repeat safeguarding referrals through the monitoring and review of protection plans	Y	Medium	Local	10%	Local	<8%	◆	10%	◆	9%	YTD: 16 / 169 Concerns about vulnerable adults that resulted in a referral to safeguarding in Q2, were previously referred between Q3 13/14 and Q2 2014/15. This relates to 16 people over the course of the last 12 months. The Safeguarding Team will continue to monitor repeat referrals and ensure initial action to any safeguarding concerns is robust .

2014/15 West Berkshire Council Key Accountable Report											
Measure / activity	Direct control	Impact	2012/13 qtile	2013/14 Year end outturn	2013/14 qtile	2014/15 target	Q1 RAG / outturn		Q2 (YTD) RAG / outturn		Supporting commentary
Caring for and protecting the vulnerable											
Older people and vulnerable adults											
Decrease the level of delayed transfers of care from hospital and those attributable to social care from acute and non-acute settings (ASCOF 2C Part 2)	Y	High	138 / 141 4th	9 *	TBC	4 *	◆	6.4	◆	5.3	Q1 & Q2 figures are confirmed. Performance was 9.0 at year end 2013/14. Significant work to improve performance and focus on getting people out of hospital in a timely way has had an impact to date. * DTOC is a snapshot count of the number of patients (per 100,000 aged 18+) delayed at midnight on the last Thursday of a reporting period (a calendar month). This number is attributable to social care services only (ie. excluding Health services).
Waiting times for Access for All assessments - measure to be confirmed. Proportion of people with a completed assessment within x days	Y	High	New measure	New measure	New measure	TBC	⌘	data not available	⌘	data not available	The data required for Q2 is available in the RAISE data warehouse, however the reports to extract the data are being developed under the new Adult Social Care reporting framework SALT (Short and Long Term Services). Data cleansing work will be required as data quality issues are being identified. This data should be available in Q3.
Maintain the overall satisfaction of carers with social services. (ASCOF3B)	Y	High	56 / 152 2nd	Not available	TBC	46%	⌘	data not available	⌘	data not available	*as above
Increase the number of carers receiving a carers assessment or review	Y	High	-	682	-	700	⌘	data not available	⌘	data not available	The data required for Q2 is available in the RAISE data warehouse, however the reports to extract the data are being developed under the new Adult Social Care reporting framework SALT (Short and Long Term Services). Data cleansing work will be required as data quality issues are being identified. This data should be available in Q3.
Maintain the percentage of vulnerable people maintaining independent living through the provision of a housing related support service	Y	High	Local	97%	Local	98%	★	99% (P)	★	99% (P)	YTD: 998 / 1011 These are provisionals as there are 9 providers who have yet to provide data.
Maintain the proportion of people supported to move on from short term accommodation into independent living in a planned way	Y	Medium	Local	76%	Local	70%	★	86% (P)	★	86% (P)	YTD: 48 / 56 This data is provisional, as there are 9 providers who have yet to provide data.
Maintain the percentage of people accessing a housing related support service who have been assessed as needing support who go on to achieve economic wellbeing by improving debt management skills	Y	Medium	Local	91%	Local	85%	★	86%	◆	84%	YTD: 63 / 75 This outturn relates to a small cohort and will therefore vary each quarter. This information is available via the Supporting People Website
Maintain the percentage of people presenting as homeless where the homelessness has been relieved or prevented	Y	High	Local	81%	Local	78%	◆	77%	★	78%	YTD: 231 / 297
Maintain the proportion of claims for Discretionary Housing Payment are determined within 28 days following receipt of all relevant information	Y	High	Local	84%	Local	80%	★	85%	★	93%	Q2: 130 / 140

2014/15 West Berkshire Council Key Accountable Report

Measure / activity	Direct control	Impact	2012/13 qtile	2013/14 Year end outturn	2013/14 qtile	2014/15 target	Q1 RAG / outturn		Q2 (YTD) RAG / outturn		Supporting commentary
Caring for and protecting the vulnerable											
Older people and vulnerable adults											
Maintain percentage of financial assessments within 3 weeks of referral to the Welfare Benefits Team	Y	High	Local	99%	Local	97%	★	99%	★	99%	Q2: 447 / 450 YTD: 748 / 754
Ensure 95% of claims for Local Welfare Provision are processed within 10 working days	Y	High	-	95%	-	95%	★	100%	★	99%	Q2: 113 / 115 YTD: 229 / 231
The average number of days taken to make a full decision on new Benefit claims	Y	High	-	18.47 days	-	<18.5 days	◆	19	★	18.2	
The average number of days taken to make a full decision on changes in a Benefit claimants circumstances	Y	High	28 / 120 1st	7.58 days	TBC	<8 days	◆	9	★	8.0	

2014/15 West Berkshire Council Key Accountable Report

Measure / activity	Direct control	Impact	2012/13 qtile	2013/14 Year end outturn	2013/14 qtile	2014/15 target	Q1 RAG / outturn		Q2 (YTD) RAG / outturn		Supporting commentary
Promoting a vibrant district											
Infrastructure											
Ensure that no more than 5% of the principal road network (A roads) is in need of repair	Y	High	2nd	3%	TBC	<5%	◎	Annual - Q4	◎	Annual - Q4	
Ensure that no more than 10% of the classified non-principal road network (B and C roads) is in need of repair	Y	High	2nd	7%	TBC	<10%	◎	Annual - Q4	◎	Annual - Q4	
Aim to complete at least 75% of all works orders for permanent pothole and edge of road repairs within 28 days of the order date.	Y	High	Local	-	Local	75%	◆	62%	⌘	data not available	Reported one quarter in arrears. Due to the winter flooding in 2013/14 and additional funding from the DfT in June, the demand on this service far exceeded the expected level of service (and resource) and this is reflected in the performance outturn for Q1. It is expected that, with a reasonable winter, the target will be met by year end.
Bring 80 empty homes back into use for by 31/03/15 using the councils framework for engaging with identified empty home owners	N	High	Local	93	Local	80	★	15	★	36	Q2: 21
Approve 95% of high priority Disabled Facilities Grants within 9 weeks of receipt of full grant application	Y	High	Local	92%	Local	95%	★	100%	★	100%	YTD: 13 / 13
Nos of West Berkshire premises able to receive standard broadband services 2Mb/s or above	N	Medium	Local	64,386 (93.6%)	Local	66,241 (96.3%)	★	On track	★	On track	
Nos of West Berkshire premises able to receive Superfast Broadband services 24Mb/s or above	N	Medium	Local	41,287 (60.0%)	Local	51,956 (75.5%)	★	On track	★	On track	

2014/15 West Berkshire Council Key Accountable Report											
Measure / activity	Direct control	Impact	2012/13 qtile	2013/14 Year end outturn	2013/14 qtile	2014/15 target	Q1 RAG / outturn		Q2 (YTD) RAG / outturn		Supporting commentary
Promoting a vibrant district											
Planning											
60% of 'major' planning applications determined within 13 weeks.	Y	High	12/152 1st	72%	TBC	60%	◆	38%	◆	51% (P)	YTD: 18 / 35 Q1 data has been confirmed. Q2 data is provisional Reduced level is as a consequence of extensions of time period agreed with individual applicant/developers as now allowed for by Govt guidance.
65% of 'minor' planning applications determined within 8 weeks.	Y	High	42 / 152 2nd	67%	TBC	65%	◆	60%	◆	57% (P)	YTD: 127 / 222 Q1 data has been confirmed. Q2 data is provisional Below target as a temporary consequence of increasing numbers and some impact from preparation of legal agreements and extensions of time agreed with developers.
75% of 'other' planning applications determined within 8 weeks.	Y	High	24 / 152 1st	90%	TBC	75%	★	92%	★	90% (P)	YTD: 675 / 752 Q1 data has been confirmed. Q2 data is provisional
Ensure that the proportion of upheld planning appeals is less than the national average.	Y	Medium	82 / 152 3rd	43%	TBC	<35%	★	33%	★	29% (P)	YTD: 13 / 45 Q1 data has been confirmed. Q2 data is provisional
Community Safety											
Continue working in partnership with Thatcham Flood Forum, Cold Ash Community Partnership and the Environment Agency to complete construction of the Cold Ash retention basins	N	Medium	Local	Commenced	Local	Mar-15	★	On track	★	On track	
Complete Winterbourne flood alleviation scheme	Y	Medium	Local	-	Local	Mar-15	★	On track	★	On track	
Complete Oak End Way, Padworth property protection scheme	Y	Medium	Local	-	Local	Mar-15	★	On track	★	On track	
Complete Cromwell Road, Newbury flood alleviation bund	Y	Medium	Local	-	Local	Mar-15	★	On track	★	Complete	Completed July 2014
Work with the Environment Agency and other partners to deliver flood alleviation scheme in Purley	Y	Medium	Local	-	Local	Aug-14	★	On track	■	Complete	Complete in September 2014, one month behind schedule. See exception report for detail.

2014/15 West Berkshire Council Key Accountable Report											
Measure / activity	Direct control	Impact	2012/13 qtile	2013/14 Year end outturn	2013/14 qtile	2014/15 target	Q1 RAG / outturn		Q2 (YTD) RAG / outturn		Supporting commentary
Promoting a vibrant district											
Community Safety											
Work with the Environment Agency and other partners to deliver flood alleviation scheme in Eastbury	Y	Medium	Local	-	Local	Mar-15	★	On track	◆	Delayed	Delayed due to EA procurement issues. On target to complete by year end.
Completion of Flooding Scrutiny Review	Y	Medium	Local	-	Local	Mar-15	★	Ongoing	★	Complete	Review completed. Action plan in place and progressing

2014/15 West Berkshire Council Key Accountable Report								
*Please note these outturns are based on academic years								
Measure / activity	Direct control	Impact	2011/12 outturn / qtile	2012/13 outturn / qtile	2013/14 Target	2013/14 RAG / outturn		Supporting commentary
Improving Education								
Vulnerable pupils								
KS2: Proportion of SEN children (without statement) who achieve level 4 or above in Reading, Writing and Maths	Y	High	33%	38% 3rd	13%	⌘	data not available	Data available Dec '14
KS4: Proportion of children eligible for FSM who achieve 5+A*-C grades at GCSE (incl English and Maths)	Y	High	22% 4th	32% 4th	32%	★	32.3% (P)	Provisional data
Working with schools								
KS1-2: Proportion pupils making 2+ levels of progress in Reading	Y	High	New measure	87% 3rd	88%	★	90.4% (P)	Provisional data
KS1-2: Proportion pupils making 2+ levels of progress in Writing	Y	High	New measure	92% 2nd	93%	◆	91.4 (P)	Provisional data. This return is based on teacher assessment. Confirmed results, following moderation will be available in January 2015.
KS1-2: Proportion pupils making 2+ levels of progress in Maths	Y	High	79% 4th	84% 4th	87%	★	86.6% (P)	Provisional data
KS2: Prop'n pupils achieving at least level 4 in Reading, Writing and Maths	Y	High	74% 3rd	77% 2nd	78%	★	81.9% (P)	Provisional data
KS4: Proportion pupils gaining 5+ A*-C at GCSE including English and Maths (all schools)	Y	High	58% Local	66% Local	67%	★	64.6% (P)	Provisional data
The number of schools judged good or better by Ofsted under the new Framework	Y	High	61	62	63	◆	57	The Ofsted inspection timetable means that each quarters return will be a snapshot of progress throughout the year. It is expected that we will achieve our target by year end.

2014/15 West Berkshire Council Key Accountable Report

Measure / activity	Direct control	Impact	2011/12 Municipal year outturn	2012/13 Municipal year outturn	2013/14 Municipal year outturn	2014/15 target	Q1 RAG / outturn	Q2 (YTD) RAG / outturn	Supporting commentary
Improving Education									
Further and adult education									
The proportion of people aged 16-18 not in education, employment or training (NEET)	N	High	4.5%	dna	3.4%	<3.4%	★ 3.2%	◆ 4.7%	This figure is for September 2014. Due to the school holidays, this data is unreliable. It is expected that October figures will give a more reliable outturn.
The proportion of YP in jobs with training, including apprenticeships	N	High	30%	dna	58.6%	50%	⌘ data not available	★ 53%	Figure will increase. Accurate data is difficult to obtain in Q2, as students move, are on holiday or finish learning over the summer period.

2014/15 West Berkshire Council Key Accountable Report

Measure / activity	Direct control	Impact	2012/13 qtile	2013/14 Year end outturn	2013/14 qtile	2014/15 target	Q1 RAG / outturn	Q2 (YTD) RAG / outturn	Supporting commentary
Protecting the Environment									
Cleaner and greener									
Maintain the proportion of household waste recycled/composted/reused	Y	Medium	-	49% (P)	-	49%	★ 54%	★ 54% (P)	YTD: 23,633 / 43,915 This quarters result is an estimate based on partial availability of data and will not be finalised until the next quarter. This result is also subject to change once figures are validated and confirmed by DEFRA after quarter 4.
% of household waste landfilled	Y	Medium	-	17% (P)	-	<20%	★ 21%	★ 19% (P)	YTD: 8,151 / 43,915 This quarters result is an estimate based on partial availability of data and will not be finalised until the next quarter. This result is also subject to change once figures are validated and confirmed by DEFRA after quarter 4.

End of report